



**Curriculum Vitae  
CAROLE MURRAY**



**Mercia Case Management**

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**Area of Work:**

Worcestershire, Shropshire, Gloucestershire, Herefordshire, West Midlands

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**KEY SKILLS**

- Working with children and adults with complex neurological needs
- Working with dual diagnosis acquired brain injury and mental health
- Ability to work with clients within more complex family dynamics
- Experience of the medico-legal process and giving evidence in court

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**INTERESTS**

I am a keen traveller and enjoy long haul holidays to experience new cultures and environments. Closer to home, I enjoy socialising with friends at our local, attending the theatre and live music.

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**PROFESSIONAL QUALIFICATIONS**

2000 to 2003

**Open University** - Dip.SW (Diploma in Social Work)

2000 to 2001

**Open University** - Certificate in Health & Social Care

## EMPLOYMENT HISTORY

- 2008 to date      **Director/Case Manager  
Mercia Case Management**  
In my role as Director I take responsibility for the day to day management of the company and its employees. As a case manager within the company I carry a mixed caseload of adults and children with acquired brain injury. My role includes:
- Carrying out assessments of need and formulating detailed case management reports.
  - Implementing recommendations and co-ordinating rehabilitation programmes.
  - Supervising and training of support workers
  - Advocating for client's rehabilitation and social care needs
- 2006 to 2008      **Manager – Case Management Service  
Rehab UK  
Birmingham**  
In my role as Manager I was responsible for the supervision of a case management team as well as the day to day management of this service. I also managed a small case load of adults and children with acquired brain injuries.
- 1996 to 1999      **Job Coach/Placement Officer  
Rehab UK  
Birmingham**  
In my role as Job Coach/Placement Officer I worked within a vocational centre organising and overseeing placements for adults with an acquired brain injury within various local companies in the West Midlands. My long-term outcomes were to place and support these adults in mainstream employment.
- 1982 to 1996      **Disability Employment Advisor (Hereford and Worcester Disability Team)  
Employment Service**  
In my role as Disability Employment Advisor I worked within the Placement, Assessment and Counselling Team and was responsible for advising disabled clients and their employers on the most suitable aids and equipment to assist them in their work. I was responsible for locating and retaining employment for clients with a variety of disabilities.

## PROFESSIONAL MEMBERSHIPS

- Social Work England
- Advanced Member of British Association of Brain Injury Case Managers (BABICM)